



Code of Practice for the Pastoral Care of International Students

Code

IPLS has agreed to observe and be bound by the Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021 (the Code). A full copy of the Code is available on the IPLS website: www.ipls.org.nz

Immigration

Full details of visa and permit requirements, advice on rights to employment in New Zealand while studying, and reporting requirements are available through the New Zealand Immigration Service and can be viewed at www.immigration.govt.nz

Eligibility for Health Services

Most international students are not entitled to publicly funded health services while in New Zealand. If you receive medical treatment during your visit, you may be liable for the full costs of that treatment. Full details on entitlements to publicly funded health services are available through the Ministry of Health and can be viewed at www.moh.govt.nz

Accident Insurance

The Accident Compensation Corporation provides accident insurance for all New Zealand citizens, residents and temporary visitors to New Zealand, but you may still be liable for all other medical and related costs. Further information can be viewed on the ACC website at www.acc.co.nz

Medical and Travel Insurance

International learners must have appropriate and current medical insurance while studying in New Zealand. This should include coverage for your:

1. medical care in New Zealand, including diagnosis, prescription, surgery, and hospitalisation
2. repatriation or expatriation as a result of serious illness or injury, including cover of travel costs incurred by family members assisting repatriation or expatriation
3. death, including cover of travel costs of family members to and from New Zealand; costs of repatriation or expatriation of the body and funeral expenses.

Feel free to phone 0800 776 376 for further assistance or email the IPLS Trainee Services Co-ordinator, Suzie Nguyen at s.nguyen@ipls.org.nz